



Chaffey College Resources

Admissions & Records

Wait your turn in a virtual line to be invited to a Zoom session with an Admissions & Records representative at <https://kiosk.na4.qless.com/kiosk/app/home/82>. (It is recommended to acquire a Google Voice number for International numbers so they can join the QLess line and receive text updates from the QLess system.)

Adult Education Partnership Program

Visit <https://www.chaffey.edu/admissions/adult-ed.php> for information on Adult Education options, including [Chaffey Adult School](#), [Chino Valley Adult School](#), [Fontana Adult School](#), and [Upland Adult School](#). Click [here](#) to schedule a meeting with Adult Education.

Athletics

Enhance your college experience with one of 14 athletics programs for students. For information on academic requirements and support, sports camps, student success stories, visit <https://chaffeypanthers.com/landing/index>. Schedule a meeting with Athletic Counseling [here](#).

CalWORKs Program for Parents

They serve families receiving various forms of public assistance. Schedule a meeting with CalWORKs Counseling [here](#). Find them in the [Canvas Student Support Hub](#), visit their web page at <https://www.chaffey.edu/student-support/calworks/index.php> or call (909) 652-6045.

Campus Store (bookstore)

Open for curbside pickup and window service (Rancho Cucamonga campus only); check their website for new policies: <https://eposweb-327.sequoiars.com/>. Tutorial for how to order textbooks on the bookstore's website: <https://youtu.be/dT-lznovpO8>.

Hours: Monday and Wednesday: Noon – 6:00 pm. Tuesday and Thursday: 8:00 am – 2:00 pm. Contact the bookstore at (909) 652-6577 or via email at bookstore.staff@chaffey.edu.

Canvas

How-to Canvas Video Tutorials for students:

<https://canvas.chaffey.edu/courses/13035/pages/how-to-tutorials-for-students>.

Intro to Canvas: <https://canvas.chaffey.edu/courses/13001>

Help with access to Canvas:

https://smartplayer.captionsync.com/play.php?vid=1592581237ppatterson_11104372b046

Canvas Account Problems: Call the help desk at 909-652-6789

There is 24/7 Canvas live help available. Please call 1-844-303-0347 to receive assistance with any Canvas technical difficulties.

Career Center

Identify careers that fit you and your major best, meet with a Career Counselor, have your resume reviewed, find current job openings, and prep for interviews. Schedule a meeting with Career Center Counseling [here](#). Find them on the Canvas Student Support Hub: <https://canvas.chaffey.edu/courses/12825/pages/career-center-hub>.

Cashier

<https://www.chaffey.edu/cashier/>

Email: cashier.staff@chaffey.edu

Center for Culture and Social Justice (CCSJ)

CCSJ offers a safe space for students seeking to be empowered, inspired, and engaged with the Panther community. Learn about discussions, support circles, and other workshops for Dreamers, Independent Scholars, Veterans, and more. Visit <https://www.chaffey.edu/spops/ccsj.php>.

Chaffey College Student Government (CCSG)

Student leaders work hard to plan and prepare student advocacy, scholarships, and campus engagement opportunities. Check out the CCSG social media platforms on Facebook, Instagram, and Twitter. Connect with them at (909) 652-6590 or visit <https://www.chaffey.edu/studentlife/studentgovernment/index.php>.

Chaffey Online Toolkit

Chat with an Admissions & Records or Financial Aid representative and access resources to support your transition to online services such as loaner laptops, Chromebook set-up process, free [Office 365](#), [Wi-Fi information](#), basic needs resource guide, and free Grab and Go meals for children. Visit <https://www.chaffey.edu/toolkit/index.php> or <https://chaffey.instructure.com/courses/13035>.

Chromebook and Wi-Fi Support

Troubleshooting: <https://support.google.com/chromebook/answer/6309225?hl=en>

Technical support available by email at techloan@chaffey.edu

Return questions: Call the help desk at (909) 652-6789

Student laptop loan request form:

https://chaffey.qualtrics.com/jfe/form/SV_br7ZEScuh3RLS5v

Disability Programs and Services (DPS)

Receive resources and support for developmental, learning, physical, and psychological needs. **Ask DPS** public 1-hour Q & A Zoom sessions are being held in support of the transition to an online format. Schedule a meeting with DPS Counseling [here](#) and find them in the [Canvas Student Support Hub](#). For more information send an Email to DPS.Records@chaffey.edu or call (909) 652-6379.

Dreamers Club

The Dreamers Club is a community that allows undocumented/DACA/AB540 students to build a strong support system. Their mission is to inform undocumented students of the resources available to them, such as Financial Aid, scholarships, assistance with the DACA application, and medical insurance. Email chaffeydreamers@gmail.com for more information or connect with Dreamers Resource Liaison, Carlos Lequerica, at

<https://chaffey.craniumcafe.com/group/dreamers-resource-liaison> or send an email to carlos.lequerica@chaffey.edu.

Dual Enrollment

Students wishing to start their college journey while still in high school can learn about Chaffey College's dual enrollment program [here](#). Schedule a meeting with Dual Enrollment Counseling [here](#).

EOPS Club

THE EOPS club promotes the EOPS/CARE/NextUp program and builds cultural awareness on campus by providing educational and social activities. The club encourages and supports scholastic achievement through peer mentorship, which promotes leadership skill-building and networking. Follow them on Instagram or email m.ramirezmooney@chaffey.edu.

Financial Aid

Wait your turn in a virtual line to be invited to a Zoom session with a Financial Aid representative at <https://kiosk.na4.qless.com/kiosk/app/home/82> (International numbers are recommended to acquire a Google Voice number so they can join the QLess line and receive text updates from the QLess system.) Find financial aid disbursement information at <https://www.chaffey.edu/financialaid/disbursement-dates.php>.

General Counseling

Schedule a meeting with a General Counseling [here](#).

Guiding Panthers to Success (GPS)

For new and returning students to receive assistance with registration, connect with resources, navigating MyChaffey Portal, MyChaffeyView, and Student Planning. Connect with them via email at counseling@chaffey.edu or visit <https://www.chaffey.edu/counseling/gps.php> to schedule an appointment.

Health Services

Campus Well

Campus Well is a versatile platform that helps make a multi-departmental wellness initiative simple, sustainable, and engaging for students. New content is added each week. <https://chaffey.campuswell.com/>.

College Wrap

Connect with free services to assist you in meeting your current emotional health and well-being needs through individual, family, and couples counseling as well as linking you to resources within the community. This service is available to all currently enrolled Chaffey College students. Book now: (909) 303-2525 or visit <https://www.collegewrap.org/>.

First Stop Health

Despite the campus being closed, Chaffey College continues to offer its students medical care through First Stop Health. Students can activate their accounts by visiting [First Stop Health](#). Take the following steps:

- Download the First Stop Health app
- Log in using the last four digits of your Social Security Number or with your student ID, including the leading zeroes

This service will become available at the beginning of the fall semester to all enrolled students.

MDLive: Virtual Care

Have a virtual doctor visit at your convenience using your smartphone, tablet, or computer 24-hours a day. This service is available to all currently enrolled students. Virtual Care, Anywhere.24/7/365 virtual access to providers and therapists. Access services at https://members.mdlive.com/vcg/landing_home.

- Enter your name exactly as it appears on your student ID
- Enter on the last four digits of your student ID
- Schedule your telehealth session

ID Cards

Photo ID is required to use your EOPS textbook funds, ride the Omnibus for free (when enrolled, and transportation fee has been paid.) The Photo ID form (and more) are located in the MyChaffey Portal under *Student Forms* and *Admissions & Records*. Complete the [form](#) to request a photo ID.

Independent Scholars Program

Offers support to current or former foster youth under 25 years of age, as defined in Assembly Bill 194, chapter 458. Benefits included priority registration, individual counseling, referrals to community and campus resources, mentoring, book/supply assistance, and a student support network. Contact Lindsay Lavalley at ischolar@chaffey.edu for application and appointment information.

International Student Center

Students wishing to experience a college education in America and earn degrees you can apply globally may contact the International Student Center for application information, including questions related to I-20, I-94, and visa. Schedule a meeting for International Student Counseling [here](#). Visit their web page [here](#) or send an email to international@chaffey.edu for more details.

LGBTQIA+ Support for Students

[Chaffey College Center for Culture and Social Justice](#)

[PFLAG](#)

[Planned Parenthood](#)

[The National LGBTQ Task Force](#)

[Transgender Law Center](#)

[California LGBT Health and Human Services Network](#)

[Los Angeles LGBT Center](#)

[Trans Justice Funding Project](#)

Library

Chat with a librarian in Cranium Café, access library services remotely, receive help with your research, participate in a reading circle, attend a workshop. Visit libguides.chaffey.edu/library for helpful tips for doing research and more view a [YouTube video](#) for a tutorial on how to use online library resources send an Email to library@chaffey.edu. *Library fines have been waived, and all student account restrictions have been removed until further notice.*

Online Education

Get started with successful online learning and visit the Distance Education webpage for tips on getting started with your classes, equipment access, internet browser compatibility information, download the Canvas app, and more. Visit <https://www.chaffey.edu/programsacademics/online-education.php>.

Opening Doors

Services to help overcome challenges and obstacles to success that result in substandard academic performance, academic probation, or both. Opening Doors provides students a planned pathway to improving academic performance and regain good standing with the college. [Connect with Opening Doors by appointment](#) or send an email to openingdoors.staff@chaffey.edu.

Panther Care

Panther Care helps meet the basic needs and supports the well-being of at-risk students. Programs include the monthly Panther Pantry food distribution for enrolled students, the Student Emergency Intervention and Wellness Program, providing emergency intervention for vulnerable students experiencing a need for housing, food, or another emergency. Referrals for housing, legal services, transportation, and healthcare needs are also provided. For more information, please visit <https://www.chaffey.edu/spops/panther-care/index.php>.

Placement Process

<https://screencast-o-matic.com/watch/crVOD69PX9>

Students will receive an email with the placement results. They have access to register for English 1A (Freshman Composition) and Math 25 (College Algebra) or Math 4 (Math Concepts for Teachers) or Stat 10 (Elementary Statistics) or Scsci 10 (Social Science Statistics) or Acctgfs 30 (Personal Finance).

Puente Project

Puente's goal is to increase the number of educationally disadvantaged students who enroll in four-year colleges and universities, earn college degrees, and return to the community as mentors and leaders to future generations. The program is interdisciplinary in approach, with writing, counseling, and mentoring components. Puente is open to all students. For more information, visit <https://www.chaffey.edu/spops/puente.php> or contact Lizzete Garcia, Puente Counselor, at Lizzete.garcia@chaffey.edu.

Satisfactory Academic Progress (SAP)

[Appeal Process for SAP](#)

[Policies](#)

Scholarships

Chaffey College Foundation Scholarships

Apply for Chaffey College Foundation scholarships or a used Google Chromebook Emergency Grant at chaffeycollegefoundation.awardspring.com.

CCSG/Student Life Scholarships

By paying the College Service fee, you can apply for scholarships that are awarded each spring semester.

Student Life

The office of Student Life provides opportunities to become involved with the campus, from various clubs, social activities & events, and student government. View the [2020-2021 Student Handbook](#) and visit <https://www.chaffey.edu/studentlife/index.php> to learn more.

Student Support Hub

Stay connected with all campus services through the [Chaffey Student Support Hub!](#) Speak with an Admissions & Records or a Financial Aid staff member, connect to online library services, tutoring, advising, counseling, free health & wellness services, the Career Center, the Transfer Center, and more. From your Canvas dashboard, click *Student Support Hub*.

Success Centers, Supplemental Instruction, and Tutoring

Access tutoring in the Success Center Hub via the Student Support Hub on Canvas. Topics covered include Business, Computer Information Science, English, Reading, Writing, Humanities, Math, Science, Modern Languages, ESL, ASL, Social & Behavioral Science. Appointments are also available through Canvas at <https://canvas.chaffey.edu/courses/19600>. Access tutoring, discuss assignments, complete Directed Learning Activities (DLAs), and get help navigating Canvas and Zoom at <https://chaffey.instructure.com/courses/13019>. Visit <https://www.chaffey.edu/studentssupport/success-centers.php> for more information.

Transcripts

Find information on ordering official transcripts from Chaffey College [here](#). Send external transcripts to transcript.evaluator@chaffey.edu. To request an evaluation of your external transcripts, please complete and submit the online *Request for Transcript Evaluation* form: https://chaffeycollegepartnerships.formstack.com/workflows/request_for_course_evaluation_of_external_transcripts.

Transfer Center

Learn about Transfer Admission Guarantee (TAG), connect with a university representative, receive help navigating your transfer process, and attend events and activities. Visit <https://www.chaffey.edu/studentssupport/transfer/index.php> or send an email to transfer.staff@chaffey.edu.

Umoja

Umoja enhances the cultural and educational experiences of California community college students by serving black students who are educationally and economically disadvantaged. Visit chaffey.umojacommunity.org or contact Dr. Donna Colondres at donna.colondres@chaffey.edu for more information.

Veteran Services

Connect with other veterans and with a Department of Veteran Affairs liaison. Contact Laura Rodes at laura.rodas@chaffey.edu or (909) 652-6611 for information. [Schedule a meeting with Veteran Counseling](#).

Zoom help

[YouTube tutorial](#)

[Test your device and audio](#)