

CHAFFEY COLLEGE POLICE DEPARTMENT

BRIEFING TRAINING AGENDA

Date: August 2020

Location: Zoom Virtual Meeting

1. Eyewitness Identification Forms – Florman

- a. Field Show Ups
- b. Photo Identifications

2. De-escalation & Tactical Communication – Florman

Video: <https://www.youtube.com/watch?v=S-KFA1U8iOw> (4:54 minutes)

- a. What did the professor/officers do well? What could the professor/officers have done better?
- b. Tactical Communication Steps
 - 1) Ask
 - 2) Set Context
 - 3) Give Options
 - 4) “Is there anything I can say to get you to do what I’m asking you to do?”
 - 5) Act!