

Did You Know?



Chaffey College

Institutional Research

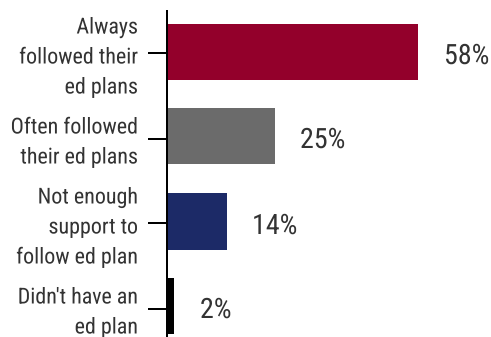
Vol. 146, Fall 2026

Prepared by: Joseph Cascio

Graduate Exit Survey: 2025 - 2026

Overview: Each year, the Office of Institutional Research distributes an online survey instrument via Qualtrics to collect feedback from all students who earned an award from the college during the academic year. Respondents rate their satisfaction with experiences and services at the college, provide information about future plans, and answer behavioral and attitudinal rating scale questions. In April and May 2026, 752 students started the survey. Given a total population of 3,046 potential award earners for the 2025–26 academic year, the results can be generalized to the graduating class with a 95% confidence level and a $\pm 3\%$ margin of error.

Staying on Track



Data was self-reported by students



94%

of graduates indicated that if they were to begin their college career again, they would still choose Chaffey College

76%

of graduates indicated that they fully accomplished their goals at Chaffey College

Academic, Community and Employability Skills (ACES)

All ACES areas received strong ratings!

Most students strongly agree that Chaffey College contributed meaningful to:



Critical Thinking



Communication



Empathy



Resilience



Professionalism

Support Services

Responded "Quite A Bit" or "Very Much" to Contributing to Overall Success

Responded "Difficult" or "Very Difficult" to Access

Support Services	Responded "Quite A Bit" or "Very Much" to Contributing to Overall Success	Responded "Difficult" or "Very Difficult" to Access
Admissions and Records	69.5%	4.4%
Registration	81.0%	3.0%
Counseling Services	79.4%	17.0%
Financial Aid Services	77.1%	8.8%
Transfer Services	64.1%	6.3%
Career Services	54.3%	5.2%
Library	71.1%	1.2%
Success Centers	69.4%	1.7%



Graduates indicated that counseling services were the most difficult to access.

Future Plans

Transfer to a 4-Year



44%

Obtain job related to major



30%



86%

feel well or very well prepared for their next steps

Sense of Belonging

85%

Feel that Chaffey College promotes an inclusive environment

88%

Feel welcomed at Chaffey College

Student Comments On What Can Be Improved

- Greater accountability, professionalism, and improved communication or teaching quality from faculty and staff
- More consistent advising to prevent conflicting, unclear, or incorrect information
- Easier access to counseling appointments and shorter wait times

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Comparing the Graduating Cohorts of 2024-2025 to 2025 - 2026

The metrics featured in this Did You Know highlight notable trends in student satisfaction, resource access, and institutional success. Percentages reflect increases or decreases from 2024-25 to 2025-26. Comparing results across graduating cohorts helps us identify what is working, where gaps remain, and where to focus our improvement efforts.

Key Improvements



+3.8%

Satisfied with
Zero/Low Cost
Textbooks and
Materials



+4.3%

Ease of
accessing Library
Services



+9.4%

Ease of
accessing
Student
Clubs/Activities



+5.5%

Finding belonging
through identity-
affirming services

Additional Improvements

+5.1%

Opportunities to
Collaborate with
other Students

+5.6%

Ease of access to
Career Services

+6.6%

Ease of Access to
Food Services

-6.0%

Students facing
Academic
Challenges

Key Challenges



-5.8%

Ease of accessing
Counseling
Services



-5.0%

Students
following their
educational plans



-2.0%

Having the support
necessary to follow
their educational
plans



-3.0%

Fully
accomplished
their goals