International and Domestic Wire Payments

Chaffey College is pleased to partner with Western Union Business Solutions

Benefits include:

- You can pay in your home currency or in the currency of your choice direct from your mobile, tablet or desktop device.
- Pay online using local payment options or by bank transfer.
- Exchange rate is competitive when compared to most banks’ retail rates.
- There are NO transaction charges from Chaffey College for foreign currency.
- Your payment will include reference information to ensure that it reaches your student account quickly.

How to make a payment?

1. Login to [PORTAL NAME].
2. Choose Bank Wires for domestic or international payments.
3. Select where you’re paying from and who is paying.
4. Obtain payment instructions.
5. Complete your student payment online or in-person.

If you have questions about your statement or charges, please contact your institution. If you have a payment in progress and have questions or need help with a payment initiated by foreign currency, please contact Western Union Business Solutions customer support team at + 1 (877) 218-8829 or +1(402) 884-3041 or email studentinquiries@westernunion.com.

Policy Regarding Overpayments

Chaffey College does not accept overpayments on student accounts. Please transfer only the amount due on your student account to avoid payment delays.
We are pleased to partner with Western Union Business Solutions to accept international and domestic payments in the currency of your choice, without extra fees or delays.

Access this payment method via your Student Account, to make payments – quickly and easily.

- Pay student expenses in your local currency¹
- Avoid fees and costly international foreign exchange charges from your bank²
- Know precisely how you much you owe so payments arrive in full
- Pay easily with multiple language options
- Rates are guaranteed for up to 72 hours
- Gain peace of mind by using our preferred payment system
Paying International Student Fees Doesn’t Have to Be Costly or Complicated

Login to your Student Account

1. **Agree to current account balance**
   - Select Bank Wire payment method

2. **Enter details**
   - Choose the country you’re paying from and who is paying
   - Accept the 72 hour Guaranteed Exchange Rate or USD amount
   - Obtain payment instructions

3. **Make payment**
   - Complete your student payment transaction:
     - **ONLINE**: Select from a variety of providers
     - **BANK TRANSFER**: Receive payment instructions for online banking or paying direct through your bank
     - **IN-PERSON**: Receive payment instructions for an in-person transfer

4. **Payment Posted**
   - Once your payment is received, allow 2-3 business days for the payment to post to your student account

It’s that easy with the Bank Wire payment option.
Your institution’s preferred global payment method.

**Student services and support:**
Email: studentinquiries@westernunion.com
Tel: 1.877.218.8829