

Take a look at all that's new for 2021

At EPIC Hearing Healthcare (EPIC), we're making hearing care more accessible and affordable in 2021. See how we're helping address hearing needs every step of the way.

Committed to advancing hearing care

Now there's more to enjoy than ever before. EPIC offers the widest selection of hearing aids in the industry, in-person and virtual care options, the largest nationwide accredited network of hearing providers and a supportive experience. Discover the enhancements we've made to help deliver even better choice, convenience and technology in 2021.

2020	2021
Choice ✓	
Hundreds of name-brand and private-labeled hearing aids from major manufacturers	2,000+ hearing aid models, including the latest-generation, built-in lithium-ion rechargeability, motion-sensing technology and direct connectivity to iOS® and Android™ devices
Home delivery limited to behind-the-ear (BTE) base model	Models in each technology level now available through Right2You direct delivery, including Phonak and EPIC's exclusive brand, Relate™, all with upgrades for 2021
In-person care only	Option for virtual care with a licensed hearing professional as well as in-person care
Convenience 📍	
5,000+ hearing provider locations nationwide	Growing accredited network of 5,500+ locations nationwide—the largest in the nation—featuring locations within 10 miles and 10 minutes of most homes, on average ¹
Virtual care consists of telephonic support with a hearing professional	Right2You virtual care visits with a licensed EPIC hearing professional, including remote hearing aid adjustments, right from the comfort of home

continued

2020

2021

Convenience

Home delivery hearing aid follow-up visits available for an additional cost	Up to 3 Right2You virtual care follow-up visits after purchase of direct delivery hearing aids
In-person hearing tests only	New online hearing test at EPICHearing.com/test to check hearing loss right from the comfort of home**

Technology

Base hearing aid model available through home delivery	Direct delivery hearing aids now feature recharging capabilities, remote adjustments, Bluetooth® streaming and a smartphone app
Rich, clear sound, including wind and noise reduction and advanced feedback manager	Improved sound quality, featuring clear speech and reduced background noise for better understanding in a variety of environments
Base hearing aid model (Relate BTE) was the only option at the lowest price point	Top technology features, including lithium-ion rechargeability and Bluetooth streaming, now available on Relate base model hearing aids at the lowest price point

Continued advantages you can count on

Along with these improvements, we're still delivering the same great support and savings that help create an exceptional value and experience. Here are just a few examples:

- 70-day trial period for direct delivery; 45-day trial for hearing aids purchased in person
- 3-year extended warranty covering repair and 1-time loss/damage replacement*
- Extra batteries or a charging case included with hearing aid purchase
- Savings of up to 50%–80% off standard industry prices¹

Learn more

Call 1-866-956-5400, TTY 711 | Visit [EPICHearing.com](https://epichearing.com)



*One-time professional fee may apply.

** In-person visit to a local hearing provider may be required.

¹ 2020 EPIC Hearing Healthcare Internal Data.

This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. EPIC Hearing Healthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

Insurance coverage provided by or through EPIC Hearing Healthcare or its affiliates. Administrative services provided by EPIC Hearing Healthcare or their affiliates.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply.

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