

3/25/2022

Dear Chaffey Student,

Good news! As of 11:40 a.m. on Friday, March 25, the issue with the MyChaffey portal has been resolved. You should now have full access to services when you log in to MyChaffey. **Please be advised, we are extending the add period for Fast Track II through March 27.**

If you experience any further technical glitches with your login, we are here to help. Please follow these steps:

**1) To enroll in Fast Track II**

- a. [You can submit add authorizations and add cards](#) directly through March 27.

**2) To submit your COVID-19 Booster Verification**

- a. You may submit a photocopy of your proof of COVID-19 booster vaccination to [hdocs@chaffey.edu](mailto:hdocs@chaffey.edu). The deadline to submit is **TODAY - Friday, March 25 by midnight.**

If you have questions regarding adding a class or registering for Fast Track II, please email [Janeth.Rodriguez@chaffey.edu](mailto:Janeth.Rodriguez@chaffey.edu).

For additional support, please contact the IT Helpdesk at [ISRepairs@chaffey.edu](mailto:ISRepairs@chaffey.edu) or 909-652-6789 for assistance.

We appreciate your patience.

Alisha Rosas

Associate Superintendent of Student Service & Strategic Communications

Dear Chaffey Student,

Our IT Department is currently working to resolve a technical glitch impacting authentication and access to MyChaffey portal services. Until then please use the following direct access points for:

- [Canvas](#)
- [Self-Service \(Registration\)](#)
- [MyChaffeyView \(WebAdvisor\)](#)

We apologize for the inconvenience and appreciate your patience while this issue is resolved.

Sincerely,

Mark Vidal

[hrdocs@chaffey.edu](mailto:hrdocs@chaffey.edu)