

VETERANS RESOURCE CENTER

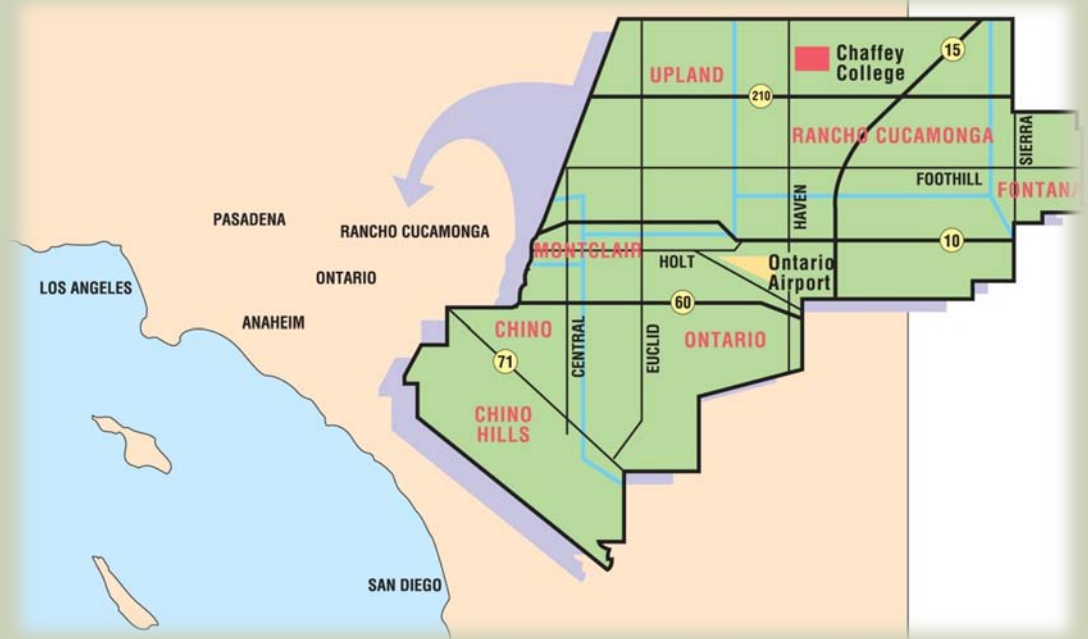


**Chaffey
College**

CHAFFEY COLLEGE

- Serves approximately 19,000 FTE
- Approximately 400 student veterans
- Approximately 40,000 Veterans in District

Chaffey College improves lives within the diverse communities it serves through equal access to quality occupational, transfer, general education, and foundation programs in a learning-centered environment where student success is highly valued, supported, and assessed.

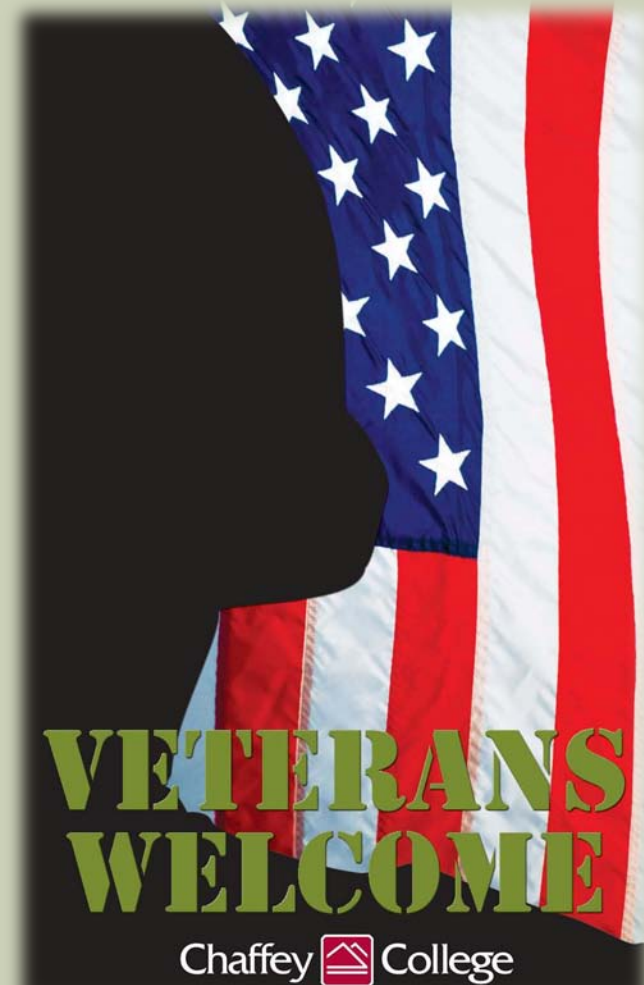


COLLEGE RESPONSE

- In 2009, the College responded to the following by establishing a Veterans Response Team:
 - Additional information and services related to the new Post 9/11 G.I. Bill
 - A desire to prepare for an increase in the number of student veterans participating in new educational opportunities
 - Frustration communicated by current student veterans for increased services and support
- Veterans Response Team
 - Comprised of students, faculty, and staff representative of all three campuses
 - Team commitment to ensuring student veterans receive the service and support they need to both enjoy their experience at Chaffey College and successfully complete their educational goals

VETERANS RESPONSE TEAM PRIORITIES

- Website dedicated to information and services for Veterans
 - <http://www.chaffey.edu/vets/index.shtml/>
- Veteran Student Handbook
- “Safe Zones”
 - Designated areas at all three campuses where a faculty or staff member is prepared to welcome veterans.
 - Students are welcome to stop in to obtain information, share a positive experience, discuss a problem, or simply share a moment with someone who is experienced with or is learning about the issues and needs that can be unique to veterans.
- Veterans Resource Center



VETERANS RESOURCE CENTER

- Opened Veterans Day 2010
- Key features
 - Serves as a one stop student service center for Veterans
 - Staffed primarily for student veterans by student veterans
 - Services assist students in expediting access to funding
 - Designed to be sensitive to the transition from military to civilian life



VETERANS RESOURCE CENTER

- **Current Status and Services**
 - Veterans Services Admissions & Records Staff
 - Department of Veterans Affairs staff
 - Dedicated counselor
 - Access to adaptive software made available through the College's selection in a pilot program offered through the High Tech Training Center
 - Access to adaptive software through the College's Disability Programs & Services
 - Dedicated computers and related equipment



REALITIES OF OPERATING A CENTER

- A code of conduct was needed to establish key expectations consistent with a learning environment
- Full-time staff embedded in the Veterans Resource Center was necessary to ensure consistency
- Ongoing efforts were made to establish and revise guidelines on the use of the Veterans Resource Center
- The Veterans Resource Center's physical location on campus required consideration due to the prevalence of smoking among users of the Center

FUTURE PROSPECTS

- Expand services to other campuses
- Increase community outreach



RECOGNITION

- Certificate of Special Congressional Recognition, Congressman Joe Baca, 43rd Congressional District
- State Resolution: Assemblymen Mike Morrell, 63rd District
- County Resolution: Janice Rutherford, 2nd District Supervisor
- Various military organizations
- Recently named by G.I. Jobs as one of the top 15% military friendly colleges



ADDITIONAL INFORMATION

- Please visit Chaffey College's Veterans Services website
 - <http://www.chaffey.edu/vets/>
- For additional information about the Veterans Resource Center, please contact
 - Michael Dinielli, Dean, Visual, Performing, and Language Arts
michael.dinielli@chaffey.edu
(909) 652-6904

