Troubleshooting 101

This training course is absolutely the most essential skill-set necessary for a successful career in ANY field requiring the technician to determine “fault-cause.” There are other less-effective, time wasting methods used, but in today’s fast-paced, low-overhead market, cost effectiveness is paramount for any business owner or service manager trying to make their bottom line.

This course consists of a three hour interactive lecture on day one, followed by a three hour hands-on lab on day two where students can practice their newly learned troubleshooting skill-set on a live, low voltage DC circuit. Whether you are an Automotive Mechanic, a Copier Repair Tech, a Computer Repair Tech, or an HVAC Repair Tech, this skill-set will ensure your career success in any of these service fields. Use and general understanding of a Digital Volt Meter will be essential in successfully completing this course. If necessary, we will provide you with some basic DVM training to help you be successful.

Your presenter worked as a field service technician for Xerox Corporation for over thirty-seven years. He retired after a very successful career back in September 2013. He specialized in servicing and maintaining Xerox color printers and print servers. In addition to his field service work, he was also Xerox certified.

**Presenter:** Bruce English  
**Location:** Rancho Campus, BE-102  
**Class:** #83329  
**Date:** 6/1 - 6/2/15, M, T  
**Time:** 6:00 p.m. – 9:00 p.m.  
**Fee:** $118