
Hello Panthers,

I am writing to wish you well and provide you with some updates from Student Support Services:

Continued Student Service Support and Access

So that you can continue on your online learning path, our staff continue to be accessible for questions via live chat on the Chaffey College homepage. In addition, we have Financial Aid and Admissions staff also live via the [Student Support Hub](#) in Canvas and [Cranium Café](#).

Pass/No Pass Option

Given all the changes that have occurred this semester, the college has extended its deadline for students to select the Pass/No Pass grading option for your courses until May 8. As you may know, the Cal State Universities (CSUs) and University of California (UCs) systems have declared that they [will accept the Pass/No Grades](#) for transfer purposes. The form to elect this option can be found in the [MyChaffey](#) student portal under Admissions and Records forms.

Summer/Fall Registration:

To maintain safety and social distancing guidelines, we will provide instruction online for the summer and fall terms. Registration for *summer 2020* begins **Monday, April 27**. The summer schedule is online at: https://www.chaffey.edu/schedule/sch_summer.shtml.

Registration for *fall 2020* will begin on **Monday, May 4**. You should check your Panther email account or the [MyChaffey](#) portal for your registration date and time, as well as the most current schedule of classes.

High school students may access the online summer dual enrollment agreement form [HERE](#).

For those needing computer equipment for online learning, the college has arranged to have Chromebooks that can be loaned for the duration of your time enrolled at the college. Further instructions on reserving equipment will be located on the homepage of the [Chaffey College](#) website in mid-May.

Refunds

The college has begun issuing refunds to students who paid for parking for the semester. Students are receiving a 50% refund of the amount paid for the term since the government shutdown took place in the middle of the semester. Students can check their account in the [MyChaffey](#) portal to see [the status](#). Those students only enrolled in Fast Track II classes who paid for parking will receive a 100% refund.

The college has also begun processing Excused Withdrawals (EWs) that are a result of the COVID-19 changes to enrollment. Once the EWs are processed, students will be refunded for their enrollment fees for those courses.

Stimulus Payments for Non-Tax Filers

There is a possibility that if you did not file taxes last year and are not listed as a dependent for someone who filed taxes you may be eligible to receive a Federal Stimulus Payment. You can check out this link to determine eligibility at: <https://www.irs.gov/coronavirus/economic-impact-payments>.

Student Body Elections

The ballot for student government elections has been finalized and online voting will run from May 4-May 7; students will receive an email with a link to vote on May 4. Additionally, students may view candidate statements and election information at the following website, www.chaffey.edu/ccsg in the coming days.

Student Health Care/Mental Health Care

As a reminder, with the closure of the Student Health Center, students can receive both physical health and counseling services **at no cost** through The Virtual Care Network. Funding for these services are covered under your student health fees. The Virtual Care Network can be accessed by clicking [Virtual Care Group](#) or via text at 635483.

Additionally, mental health counseling services are available through the College Wrap partnership with South Coast Community Services and they can be contacted at (909) 303-2525 or via www.collegewrap.org.

We appreciate your continued persistence and are here to support you in your educational pursuits.
Sincerely,

Eric Bishop
Associate Superintendent of Student Services